



December 20, 2021

MEMORANDUM FOR: CHRISTOPHER GODFREY
Director
Office of Workers' Compensation Programs

A handwritten signature in cursive script that reads "Carolyn R. Hantz".

FROM: CAROLYN R. HANTZ
Assistant Inspector General
for Audit

SUBJECT: Review of OWCP's Telehealth Services

Please be advised we are initiating a review of the OWCP's telehealth services. We are working with other OIG members from the Pandemic Response Accountability Committee (PRAC) to obtain information on the use of telehealth and related program integrity risks across Federal health care programs during the COVID-19 pandemic. The PRAC will issue the resulting report.

We will contact your audit liaison to schedule an entrance conference to discuss our objectives, scope, methodology, and timeframes. We plan to begin work immediately and would appreciate your notifying appropriate agency officials of our plans. If you have questions, please contact Jon Ling, Audit Director, at (415) 902-3833, ling.jon@oig.dol.gov or Steve Sovich, Audit Manager, at (215) 446-3723, sovich.stephen@oig.dol.gov.

cc: Jatin Wahj, Financial Management, OWCP
Eric Hill, Comptroller, Division of Financial Administration
David Barrie, Chief, Branch of Financial Analysis and Performance
Antonio Rios, Director, Division of Federal Employees', and Longshore and Harbor Workers' Compensation
Rachel D. Pond, Director, Division of Energy Employees Occupational Illness Compensation
Michael A. Chance, Director, Division of Coal Mine Workers' Compensation

We are requesting monthly data for the period spanning March 1, 2019 through February 28, 2021, for each of the four workers' compensation programs in OWCP:

1. Types of services (e.g., behavioral healthcare services and physical therapy) delivered via telehealth;
2. Number of claimants who received telehealth; and
3. Amount each workers' compensation program paid for telehealth.

We would appreciate having these items by January 21, 2022. For questions about this request, please contact Steve Sovich, Audit Manager, at (215) 446-3723, sovich.stephen@oig.dol.gov.
